



If you have questions or need Assistance you can contact Chris Nichols at 916-371-2570, [chrisn@ramosoil.com](mailto:chrisn@ramosoil.com) or 916-371-3289 ext. 31222

# 24/7 Access to Your Account



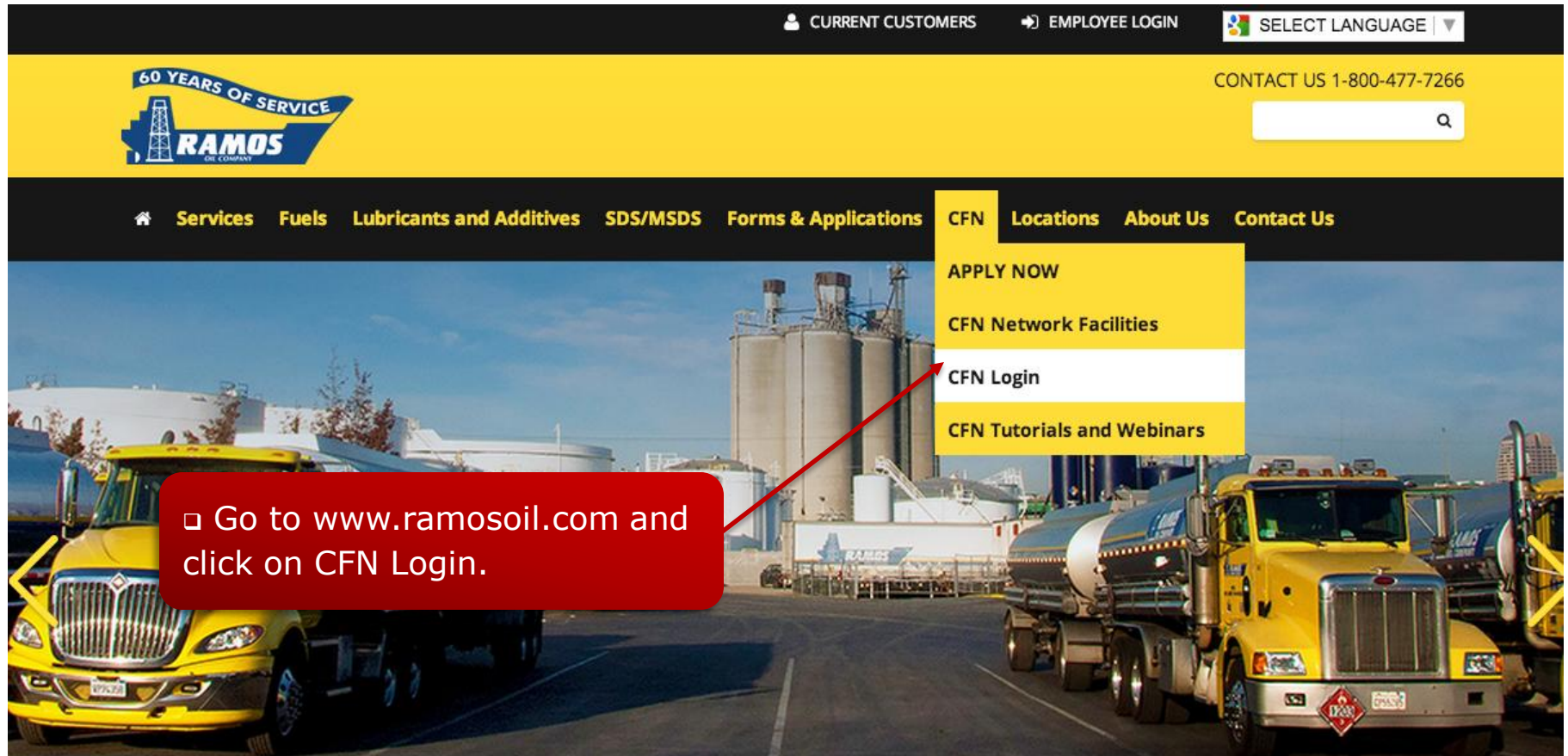
# 24/7 Access for Total Fuel Management

**With CFN you have 24/7 access anywhere via the Internet to your account information**

- ❑ View Account and Card Information
- ❑ Enhanced Transaction Report Download Formats including Excel and PDF Formats
- ❑ Email Request Card Feature
- ❑ Replace an Existing Card
- ❑ Change Driver ID Numbers
- ❑ Validate Odometer Features including changing Tank Range, Tolerance and current Odometer
- ❑ View Active and Inactive Cards

**LOG ON FOR TOTAL FUEL MANAGEMENT**

# Logging on to Your Account Information



The screenshot displays the Ramos Oil Company website. The header features the Ramos logo with "60 YEARS OF SERVICE" and the text "RAMOS OIL COMPANY". Navigation links include "CURRENT CUSTOMERS", "EMPLOYEE LOGIN", and "SELECT LANGUAGE". A search bar is present with the text "CONTACT US 1-800-477-7266". The main navigation menu includes "Services", "Fuels", "Lubricants and Additives", "SDS/MSDS", "Forms & Applications", "CFN", "Locations", "About Us", and "Contact Us". The "CFN" dropdown menu is open, showing options: "APPLY NOW", "CFN Network Facilities", "CFN Login", and "CFN Tutorials and Webinars". A red callout box with a white border contains the text: "Go to www.ramosoil.com and click on CFN Login." A red arrow points from this box to the "CFN Login" option in the dropdown menu. The background image shows yellow Ramos trucks parked in front of industrial storage tanks.

60 YEARS OF SERVICE  
**RAMOS**  
OIL COMPANY

CURRENT CUSTOMERS EMPLOYEE LOGIN SELECT LANGUAGE

CONTACT US 1-800-477-7266

Services Fuels Lubricants and Additives SDS/MSDS Forms & Applications CFN Locations About Us Contact Us

APPLY NOW  
CFN Network Facilities  
CFN Login  
CFN Tutorials and Webinars

Go to [www.ramosoil.com](http://www.ramosoil.com) and click on CFN Login.

# Logging on to Your Account

**CFN**  
A FuelNet Company

COMMERCIAL FUELING NETWORK

HOME ABOUT US LOCATIONS SITE LOCATOR MEMBERSHIP BECOME A CARDHOLDER MANAGE YOUR FLEET 24X7

National Accounts Contact CFN News & Updates Training

Account & Card Info>

**MEMBER LOGIN**

CLIENT LOGIN >

WebNCC Login >

JOIN CFN NETWORK  
BECOME A MEMBER!

ACCOUNT & CARD INFO >  
[Want to become a cardholder? >>](#)

MEMBERS ONLY >  
[Membership requirements >>](#)

MEMBER OF: **COMA**

**Account & Card Info**

CFN Participant Account Logon

Participant ID:

Account Number:

Password:

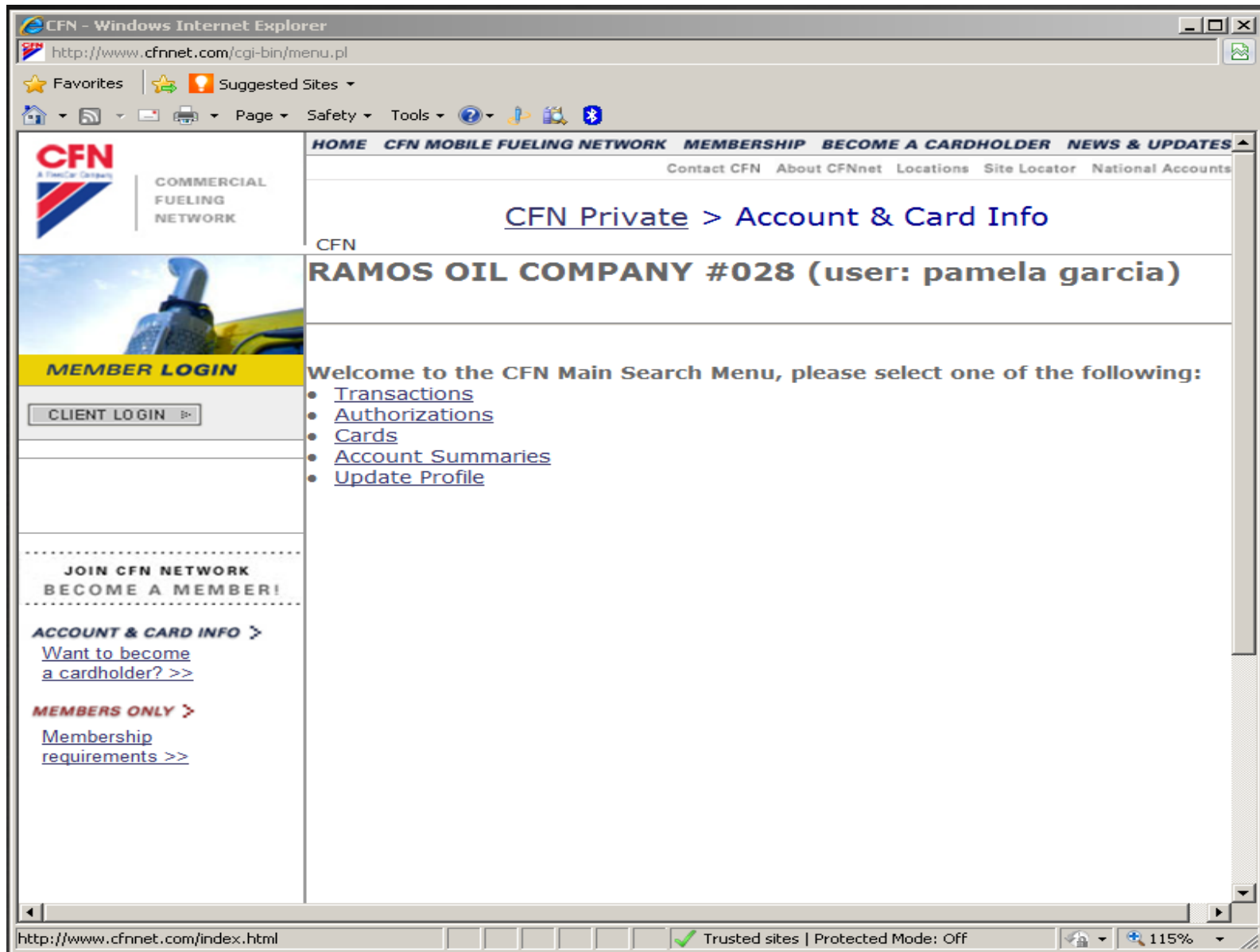
Account & Card Info | Member Store | Advertising | Human Resources

[Home](#) | [CFN Mobile Fueling Network](#) | [Become a Cardholder](#)  
[Contact CFN](#) | [About CFNnet](#) | [Locations](#) | [Site Locator](#) | [National Accounts](#)

- ❑ Enter Participant ID Number 028
- ❑ Enter Your Account Number
- ❑ Enter Your Password

\*Please note Ramos Oil must set up access prior to using this feature

# Main Menu





# Customer Access Features

CFN - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Refresh Print Mail Wordpad Find Links

Address http://www.cfnnet.com/cgi-bin/tran\_sg.pl

Go Links

**CFN**  
A FleetNet Company  
COMMERCIAL FUELING NETWORK

HOME CFN MOBILE FUELING NETWORK MEMBERSHIP BECOME A CARDHOLDER NEWS & UPDATES

Contact CFN About CFNnet Locations Site Locator National Accounts

CFN Private > Account & Card Info

CFN

**CFN #999 (user: Marty Clow)**

**MEMBER LOGIN**

CLIENT LOGIN

**JOIN CFN NETWORK  
BECOME A MEMBER!**

**ACCOUNT & CARD INFO >**  
[Want to become a cardholder? >>](#)

**MEMBERS ONLY >**  
[Membership requirements >>](#)

**Welcome to the Transaction Menu**

Enter a value in the box next to your selection. You may select only one option.

Card Number:

Site Number:

Account Number:

Date:  (YYYYMMDD eg: 19980130 for Jan 30, 1998)

End Date:  (YYYYMMDD optional, must enter if you want to end your card)

Time:  (HHmmss eg: 142500 for 2:25 PM)

☒ View Data On-Line

☐ Download data in Excel format

☐ Download data in PDF format

☐ Download ASCII data ([specification](#))

Enter Reset

- ❑ You can now download transactions in Excel Format for optimum reporting and analysis
- ❑ You can also download transactions in PDF format
  - Reduced file size to email
  - Not modifiable by recipient

# Customer Access Features

CFN - Windows Internet Explorer  
http://www.cfnnet.com/cgi-bin/auth.pl

★ Favorites | ★ Suggested Sites

Page Safety Tools

**CFN**  
COMMERCIAL FUELING NETWORK

**HOME** **CFN MOBILE FUELING NETWORK** **MEMBERSHIP** **BECOME A CARDHOLDER** **NEWS & UPDATES**  
Contact CFN About CFNnet Locations Site Locator National Accounts

[CFN Private](#) > [Account & Card Info](#)

CFN

**RAMOS OIL COMPANY #028 (user: pamela garcia)**

**MEMBER LOGIN**

**CLIENT LOGIN**

**JOIN CFN NETWORK  
BECOME A MEMBER!**

**ACCOUNT & CARD INFO** >  
[Want to become a cardholder? >>](#)

**MEMBERS ONLY** >  
[Membership requirements >>](#)

**Welcome to the Authorization Menu**

Enter a value in the box next to your selection. You may select one or all of the following. Leave the Site number blank to show ALL authorizations.

Card Number:

Site Number:

Account Number:

Date:  ( YYYYMMDD eg: 19980130 for Jan 30, 1998 )

Time:  ( HHmmss eg: 142500 for 2:25 pm )

☒ **Authorization Denials Only** ☐ **All Authorizations**

**Enter** **Reset**

Trusted sites | Protected Mode: Off 115%

# Customer Access Features

DENIAL CODE	SOLUTION
Bad DID	Entering incorrect driver ID also know as pin number. Enter correct pin number
Do not honor	Card or account is shut off. If account is shut off you must call 916-371-2570
Exceeds gallon limit	Card or account has reached the maximum gallon limit. Card can be reset, account must be reset by calling 916-371-2570
Exceeds transaction limit	Card has exceeded transactions for the day. Card must be reset
Not Permitted	Card has day and time limits. Must fuel within those times
Reprompting	Call was dropped. Try card again
Site Not Allowed	Card is locked out from using retail facilities. Must go to a cardlock facility
Transaction In Progress	Transaction authorization stuck in a loop. Card must be reset

If you have any questions or concerns please  
feel free to contact Chris Nichols at 916-371-2570



# Customer Access Features

The screenshot shows a Microsoft Internet Explorer browser window displaying the CFNnet website. The address bar shows [http://www.cfnnet.com/cgi-bin/card\\_sg.pl](http://www.cfnnet.com/cgi-bin/card_sg.pl). The website has a navigation bar with links: HOME, CFN MOBILE FUELING NETWORK, MEMBERSHIP, BECOME A CARDHOLDER, and NEWS & UPDATES. Below this is a secondary navigation bar with links: Contact CFN, About CFNnet, Locations, Site Locator, and National Accounts. The main content area is titled "CFN Private > Account & Card Info" and "CFN #999 (user: Marty Clow)". A yellow banner reads "Welcome to the Card Menu". Below this, it says "Enter your selection:" followed by a list of radio button options: "Show Recently Used Cards" (selected), "Show Active Cards", "Show Inactive Cards", "Show All Cards", and "Show Card Updates". There is a "GO" button and input fields for "Limit: 100" and "Account: 70202". Below these are buttons for "Go To Card:", "Show", "Modify", "Activate", and "Inactivate". At the bottom, there are buttons for "Reset Txncnt", "History", and "Request Card", which is circled in red. A red callout box points to the "Request Card" button with the text: "You can now Request a Card via email without ever picking up the phone. Once request is received a new card will be sent out within one business day." The left sidebar contains the CFN logo, "COMMERCIAL FUELING NETWORK", a "MEMBER LOGIN" section with a "CLIENT LOGIN" button, and a "JOIN CFN NETWORK BECOME A MEMBER!" section with a link "Want to become a cardholder? >>". At the bottom of the sidebar is a "MEMBERS ONLY" section with a link "Membership requirements >>". The browser status bar at the bottom shows "Done" and "Internet".

CFNnet

COMMERCIAL FUELING NETWORK

MEMBER LOGIN

CLIENT LOGIN

JOIN CFN NETWORK  
BECOME A MEMBER!

ACCOUNT & CARD INFO >  
Want to become a cardholder? >>

MEMBERS ONLY >  
Membership requirements >>

HOME CFN MOBILE FUELING NETWORK MEMBERSHIP BECOME A CARDHOLDER NEWS & UPDATES

Contact CFN About CFNnet Locations Site Locator National Accounts

CFN Private > Account & Card Info

CFN #999 (user: Marty Clow)

Welcome to the Card Menu

Enter your selection:

- ☒ Show Recently Used Cards
- ☐ Show Active Cards
- ☐ Show Inactive Cards
- ☐ Show All Cards
- ☐ Show Card Updates

GO Limit: 100 Account: 70202

Go To Card: Show Modify Activate Inactivate

Reset Txncnt History Request Card

You can now Request a Card via email without ever picking up the phone. Once request is received a new card will be sent out within one business day.

# Customer Access Features

CFN - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Refresh Print Mail Stop Links

Address [http://www.cfnnet.com/cgi-bin/getcard\\_sg.pl](http://www.cfnnet.com/cgi-bin/getcard_sg.pl) Go Links

**CFN**  
A FleetCor Company  
COMMERCIAL  
FUELING  
NETWORK

[HOME](#) [CFN MOBILE FUELING NETWORK](#) [MEMBERSHIP](#) [BECOME A CARDHOLDER](#) [NEWS & UPDATES](#)

[Contact CFN](#) [About CFNnet](#) [Locations](#) [Site Locator](#) [National Accounts](#)

[CFN Private](#) > Account & Card Info

CFN

**CFN #999 (user: Marty Clow)**

**Welcome to the Card Request Screen**

Company Number:  CFN

Account Number:

Company Email (To):

Account Email (From):  Marty Clow

Email Format: ☒ HTML ☐ Text

Request: ☒ New Card ☐ Replace Card:

Comments:

[http://www.cfnnet.com/cgi-bin/getcard\\_sg.pl#](http://www.cfnnet.com/cgi-bin/getcard_sg.pl#) Internet

- ❑ You can now replace an existing card (worn magnetic stripe, etc)
- ❑ Enter the card number you want to replace
- ❑ Enter specials instructions
  - Example  
Make a card just like card #1234567  
Change Profile

# Customer Access Features

CFN - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites

Address http://www.cfnnet.com/cgi-bin/getcard\_sg.pl?c=1379004&s=Modify

CFN  
COMMERCIAL FUELING NETWORK

HOME CFN MOBILE FUELING NETWORK MEMBERSHIP BECOME A CARD  
Contact CFN About CFNnet Locations

CFN Private > Account & Card

CFN #999 (user: Marty Clow)

## Welcome to the Card Modification Menu

Card Number:	<input type="text" value="1379004"/>	(single)
Account Number:	<input type="text" value="70202"/>	
Account Profile:	<input type="text" value="0"/>	
Card Exp Date:	<input type="text" value="0511"/>	(YYMM)
Custom Per-Fill Limit:	<input type="text" value="1818"/>	
Driver ID:	<input type="text" value="01818"/>	
Validate Odometer*:	<input type="radio"/> Yes <input checked="" type="radio"/> No <a href="#">More Validate Odom Info</a>	
*CAUTION: Incorrect odometer settings may cause denials.	Tank Range:	<input type="text" value="190"/>
	Tolerance:	<input type="text" value="20"/> (percent 0 - 100)
	Current Odometer:	<input type="text" value="181818"/>
	Last Odometer:	<input type="text" value="181811"/>
POS Restricted:	<input type="radio"/> Yes <input checked="" type="radio"/> No	
Card Status:	<input type="radio"/> Valid <input checked="" type="radio"/> Invalid	
Reason Updated:	<input type="text"/>	

- ❑ For security purposes you can no longer modify Account Profile and Expiration Date. An Error Message will be received if attempted.
- ❑ NEW! You can now change a Driver ID number in your account. This is a simple fix when a driver leaves and a new driver will be using that card.
- ❑ NEW! "Validate Odometer" offers you enhanced features:
  - ❑ Range per Tank allows you to input the expected miles the vehicle can travel on a tank of fuel
  - ❑ Range Tolerance allows you flexibility by extending the Range per Tank
  - ❑ **Example**  
Range per Tank Set up for 300 miles.  
Range Tolerance set at for 25%.  
Odometer reading would have flexibility of 75 miles (25% of 300).  
If your last odometer reading was 10,000, your next odometer entry MUST be between 10,000 and 10,375 in order to receive an authorization.

# Customer Access Features

CFN - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Refresh Print Mail Wordpad Find Favorites Add Favorites

Address [http://www.cfnnet.com/cgi-bin/getcard\\_sg.pl?c=1379004&s=Modify](http://www.cfnnet.com/cgi-bin/getcard_sg.pl?c=1379004&s=Modify) Go Links >>

**CFN**  
A Fossil Company  
COMMERCIAL  
FUELING  
NETWORK

HOME CFN MOBILE FUELING NETWORK MEMBERSHIP BECOME A CARDHOLDER NEWS & UPDATES

Contact CFN About CFNnet Locations Site Location

CFN Private > Account & Card Information

CFN

CFN #999 (user: Marty Clow)

## Welcome to the Card Modification Menu

Card Number:  (single)

Account Number:

Account Profile:

Card Exp Date:  (YYMM)

Custom Per-Fill Limit:

Driver ID:

Validate Odometer\*: ☐ Yes ☒ No [More Validate Odom Info](#)

\*CAUTION: Incorrect odometer settings may cause denials.

Tank Range:

Tolerance:  (percent 0 - 100)

**Current Odometer:**

Last Odometer:

POS Restricted: ☐ Yes ☒ No

Card Status: ☐ Valid ☒ Invalid

Reason Updated:

Done Internet

- ❑ You can now change the current Odometer Readings
- ❑ You also have the ability to preset or correct the current and last odometer for a card. This may be helpful if a card is denied from fueling based on a prior incorrect odometer entry. Use this feature with care as incorrect settings may cause denials by the system.
- ❑ If you would like emails regarding the odometer validation instead of denying at the pump, please contact Chris Nichols at [chrisn@ramosoil.com](mailto:chrisn@ramosoil.com) to set up this feature.



# THANK YOU FOR YOUR SUPPORT AND YOUR BUSINESS!



Chris Nichols  
Customer Service



Pam Richey  
Customer Service Manager

